

GDS Electronic Ticket Help Pages

GDS	Help Page Topics	Help Pages	Refunds Loaded to IAR+	Penalty and Commission on Penalty Loaded to IAR+	Website Address for Agent Assistance
Amadeus	How to View the ETR	TWD/TKT Carrier Code - Ticket Number	Yes	Yes	N/A
	How to Void E-Tickets	HE ETT			
	How to Generate an ETREA	HESTEPS, GP TWX			
	How to Process an Exchange/Reissue of an E-Ticket	(ETREA is no longer generated)			
	How to Process a Refund of an E-Ticket	HEETT			
	Explanation or Reference to the Settlement Authorization Code (ESAC)	HEET, GP ETF or HETWREF, GPET F HEETT, GPETC			
Galileo	How to View the ETR	1. *TE/CarrierCodeTicketNumber 2. *TEH	No	Yes	http://support.galileo.com
	How to Void E-Tickets	HELP RRVO			
		HELP ETKT-CANCEL VOID REFUND EX			
		S*TLQ/ETREA-VOIDRFD			
		HELP EXCHANGE-ADDCOLLECT			
		HELP EXCHANGE-EVEN			
	HELP EXCHANGE-REFUND				
How to Generate an ETREA	<i>Exchanged E-Ticket Voids and Refunds</i>				
	S*TLQ/ETREA-VOIDRF				
	<i>Variety of ETREA Profile Information</i>				
	S*TLQ/ETREA				
	<i>Step by step ETREA Ticket Exchange</i>				
	S*TLQ/ETREA-STEPS				
	<i>Variety of ETREA Profile Information</i>				
	S*TLQ/ETREA				
	<i>Step by step ETREA Ticket Exchange</i>				
	S*TLQ/ETREA-STEPS				
How to Process an Exchange/Reissue of an E-Ticket	HELP EXCHANGE-REFUND				
How to Process a Refund of an E-Ticket	<i>Electronic Ticket Support Documents</i>				
Explanation or Reference to the Settlement Authorization Code (ESAC)	S*TLQ/ETREA-PRINT				
Sabre	How to View the ETR		Yes	Yes	http://eservices.sabre.com
	How to Void E-Tickets				
	ETREA Frequently Asked Questions	http://eservices.sabre.com/naca_engl/training/formatfinder/ffinder.htm			
	How to Generate an ETREA	Select "Ticketing-ARC" from the main page			
	How to Process an Exchange/Reissue of an E-Ticket	or type your topic of interest into the search window.			
	Penalties for Exchanges and Refunds				
	How to Hold ETREAs for Batch Printing				
	How to Process a Refund of an E-Ticket				
	How to Set Up the Printer for Dual Functionality				
	Explanation or Reference to the Settlement Authorization Code (ESAC)				
	How to View the ETR	ETR*History			

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Worldspan	How to Void E-Tickets	INFO ETVOID HELP ETVOID	Yes	Yes	N/A
	How to Generate an ETREA	INFO REA INFO ETREA			
	How to Process an Exchange/Reissue of an E-Ticket	HELP ET ADDCOLL HELP ET EVEN			
	E-Ticket Document Distribution Template Updates to Support Plain Paper Settlement Coupons	INFO ETDOC			
	E-Ticket Participants by Point of Sale Reference	INFO ETPOS			
	How to Process a Refund of an E-Ticket	INFO ETREFUND HELP ETREFUND			
	Explanation or Reference to the Settlement Authorization Code (ESAC)	HELP REFUND/HELP EXCHANGE INFO*ETA			