



General Information for Satellite Ticket Printer (STP)

General Information

This section provides general information concerning satellite ticket printer (STP) locations. Please be advised, ARC no longer accredits STP locations. .

Scope of Operation: The STP has a very limited purpose. It is intended solely for the delivery of ARC traffic documents generated by an ARC-approved home office, branch office, or independent office location. If an Agent intends to engage in travel reservations, sales and promotion (e.g., advertising travel services to the general public, selling ARC tickets from the location, collecting payment, etc.) from the location at which the STP is to be situated, the Agent should instead submit an application for one of three types of branch locations described in Section 40.0.

Ticket Security: The Agent Reporting Agreement, Supplement 2, describes the detailed security requirements for six STP location types. Most applicants will need to meet the requirements for a Type I or Type II STP, the most commonly requested types. Security for a Type I STP includes the requirement to locate the STP in a secured area, accessible only by authorized parties and not accessible to the general public; and, the removal and storage of all ARC traffic documents at the end of each operating day, in a locked steel container protected by an electronic alarm system. Type II STPs must meet Type I requirements, and additional requirement of enclosing the STP in a steel security container equipped with a locking mechanism, or acceptable equivalent, to preclude loss of ARC traffic documents through pilferage. For both STP types, removal of ARC traffic documents at the end of the day is not required if the printer meets the construction requirements for a Type 2 printer, and either the locking mechanism is a combination lock that is part of the printer construction, or the printer is placed in a locked room at the end of each operating day. The Agent, regardless of any security measures taken, assumes full and absolute liability for all ARC traffic documents on the premises of the STP location.

The commission and any other compensation paid to Agents by carriers depend on what each carrier and each Agent agree upon privately and directly between themselves. ARC has no role in determining the amount or nature thereof and will not involve itself in that process or in any dispute about it.